



**Report of the Cabinet Member for Children's Services**  
**Child and Family Services Scrutiny Performance Panel –**  
**13 December 2021**

**PERFORMANCE HIGHLIGHT REPORT**

<b>Purpose</b>	To present the Child and Family Services monthly highlight performance report for October 2021.
<b>Content</b>	<p>This report includes highlights against a small number of Welsh Government, Care Inspectorate Wales and local indicators. The information covers an overview of child and family performance indicators. This is a reduced set of indicators at this current time due to the recent introduction of WCCIS and the impact of reduced staffing in the area social work teams.</p> <p>Attached to this report is a summary of key actions in response to the shortage of social workers in the 3 locality teams.</p>
<b>Councillors are being asked to</b>	Consider the report as part of their routine review of performance in Child and Family Services.
<b>Lead Councillor(s)</b>	Cllr Elliott King, Cabinet Member for Children's Services
<b>Lead Officer(s)</b>	<p>David Howes, Director of Social Services</p> <p>Julie Davies, Head of Child and Family Services</p>
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# Service Highlights

## October 2021

### Child & Family Services

**805** (926)

Contacts to Child & Family Services

**18** (27)

Referrals passed to Preventative Services

**797** (771)

Children supported by Early Help Hubs

**67** (87)

Referrals closed in the Early Help Hubs

**29** (31)

Referrals passed to Child & Family Services

**1319** (1333)

Children supported by Child & Family Services

**64** (59)

Referrals closed in Child & Family Services

### Youth Offending Service

**92** (97)

Interventions Open to the Youth Justice Service

**9** (8)

Prevention Referrals

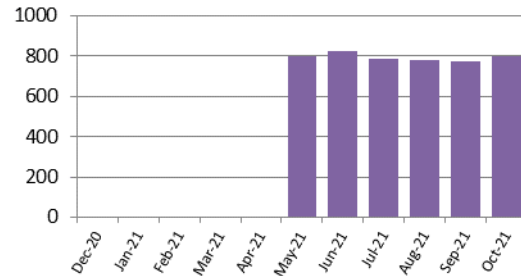
**6** (3)

Pre-Court Outcomes

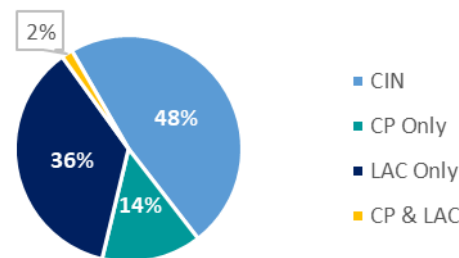
**3** (6)

Court Outcomes

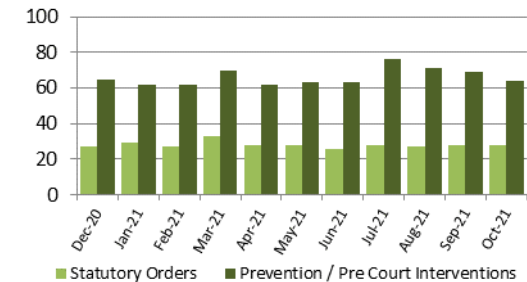
Children Supported by Early Help Hubs



Child & Family Services - Case Breakdown



Youth Offending Service - Open Interventions



## Service Highlights

- **1319** children supported across the social work teams, and **797** by the Early Help Hubs; total of **2116** children and young people open to the service.
- **805** contacts were received and **345** of these were calls to the Single Point of Contact.
- Continue to see a higher number of referrals closed (**64**), compared to the number passed on for a comprehensive assessment (**29**).
- A high number of single assessments were completed (**68**); and there was evidence that direct work had been undertaken for a large proportion.
- There has been a slight increase in the number on the Children Protection Register (**200**), and the number of children who are Looked After (**496**); however these populations are considerably reduced compared to October 2020 (Child Protection Register **234** and **569** Looked After Children).
- The Service Quality Unit held **14** Initial Child Protection Conferences, **40** Review Conferences and **112** LAC and Pathway Plan Reviews during October.
- **65%** of Child Protection statutory visits were on time or not overdue (down from 72% in September). The timely recording of information has been adversely affected by the fragility of WCCIS during October and the severe staffing shortage in the front line social work teams.
- The Family Support Service are supporting **741** cases; during October **92** interventions were closed, where an improved outcome was achieved.
- The numbers of interventions open to the Youth Justice Service on the last day of the month has remained consistent, this month there has been a small decrease in the number of prevention interventions and pre-court interventions.
- Prevention referrals to the Youth Justice Service have increased this month by 2. The number of pre-court outcomes has increased from last month by 4, and Court outcomes have increased overall by 1.

### Note:

- **Timeliness of assessments** - further work has been undertaken to report on single assessments which are 'due' – which has an impact on the ability to report on single assessment timeliness.
- **Timeliness of conferences and reviews** – a report needs to be developed to capture the timeliness of initial and review conferences, and the number of looked after children and pathway plan reviews.